

Date of complaint.....

COMPLAINT no.

1) Details of the person filing the complaint:

Company name	Customer number	Order number	Invoice number	Date of purchase

2) Data of user of defective product:

Full name	
Address where the joinery is installed	
Contact number	

3) I file the complaint about the purchased product (name, type)

.....

4) The subject of complaint:

Description of the complaint	Sketch
.....	

5) Window installation carried out by:

Dealer

Final purchaser of window joinery

Seller Stamp

NOTE:

- * Correct filling the complaint form and sending complete photo report/documentation presenting defects of the window joinery is a basis for processing the complaint.
- * In case of a complaint about insulating glass units, they should be a subject of an assessment of defects in accordance with the requirements of the European Standard.
- * Defective components shall be returned to the manufacturer within two (2) months from a date of reception of components for replacement.